

URGENT

Device Corrective Action Information for the ZOLL AED Plus

ACTIONS REQUIRED BY OWNER/USER/CUSTOMER:

1. Ensure this urgent notice is given to the person who oversees the maintenance of your AED Plus® device(s).
2. Perform the corrective action on all affected devices by updating their software to Version 5.32.
Visit: **www.zollaedplusbatteryhelp.com** for more information.
3. Notify ZOLL® Medical Corporation to confirm that you have successfully updated the software on your AED Plus device by visiting **www.zollaedplusbatteryhelp.com** or sending the documentation to:

Email: AED+DCA1@zoll.com

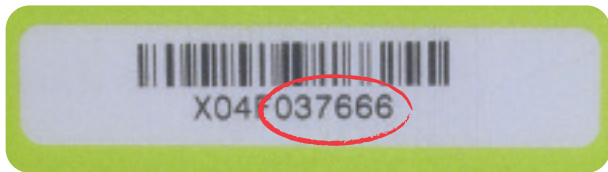
Fax: +1 (978) 421-0010

Mail: ATTN: Regulatory Affairs Department
ZOLL Medical Corporation
269 Mill Road
Chelmsford, MA 01824

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HOW TO DETERMINE WHETHER YOUR AED PLUS® IS SUBJECT TO THE RECALL:



If the last six digits of your ten-digit serial number are lower than 200,000, your device requires a software update.

For more information, visit: www.zollaedplusbatteryhelp.com.